

## **Refund Policy**

### **Returns**

Our policy lasts 7 days. If 30 days have gone by since your purchase of privilege membership, unfortunately we can't offer you a refund or exchange.

For the return of registration amount for the event created by other organizers, you should visit refund policy of those organizers.

To complete your return, we require a receipt or proof of purchase.

### **Refunds (if applicable)**

Once your return is received and inspected, we will send you an email to notify you that we have received your return request. We will also notify you of the approval or rejection of your refund.

If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days.

### **Late or missing refunds (if applicable)**

If you haven't received a refund yet, first check your bank account again.

Then contact your credit card company, it may take some time before your refund is officially posted.

Next contact your bank. There is often some processing time before a refund is posted.

If you've done all of this and you still have not received your refund yet, please contact us at **[Info@SpurGenesis.com]**.